

SHAKESPEARE NORTH PLAYHOUSE

SUPPORTER'S SCHEME TERMS & CONDITIONS

1. Definitions

Membership means your participation in any of the Shakespeare North Playhouse's supporter scheme packages which include Friend, Best Friend, Silver Patron, Gold Patron, and Platinum Patron. A complete list of current Membership benefits is [available on our website](#).

Shakespeare North Playhouse means the Shakespeare North Trust, whose registered office and principal trading address is Prospero Place, Prescot, Knowsley, Lancashire, L34 3AB (company registration number 5923469. Registered charity number 1120641).

Terms means these terms and conditions (as may be updated from time to time by Shakespeare North Playhouse).

This version: Dated 27 April 2022.

2. Membership

- 2.1. When you apply for Membership you agree to abide by these terms We may accept or reject applications at our discretion. Once accepted, a legally binding agreement will exist between you and us (or between us and the person in receipt of a gift Membership). Please check you have applied for the most appropriate Membership package.
- 2.2. We will try to provide you with a range of benefits depending on the category of Membership you apply for. We reserve the right to change or withdraw any of the Benefit(s) at our discretion.
- 2.3. All Membership Benefits, including tickets for productions, are subject to availability. Membership does not guarantee access to tickets, which are sold subject to our ticket sale terms.
- 2.4. Benefits expire automatically if your Membership expires or terminates.
- 2.5. All Memberships consist of a charitable donation and the value of the cost of providing the Benefits to you. The charitable donation is treated as a donation to support our charitable work and qualifies for Gift Aid. The Benefits can be purchased separately. by contacting Claire.Will@shakespearenorthplayhouse.co.uk. The benefits element of Membership is inclusive of VAT at the current rate of 20%.
- 2.6. The value of the benefits and the donation element for each of the Supporter levels have been calculated as follows:
 - 2.6.1. Friend – £40 (Benefit £23 / Donation £17)
 - 2.6.2. Best Friend – £80 (Benefit £34 / Donation £46)
 - 2.6.3. Silver Patron – £250 (Benefit £34 / £216)
 - 2.6.4. Gold Patron – £500 (Benefit £34 / Donation £466)
 - 2.6.5. Platinum Patron – £1,000 (Benefit £64 / Donation £936)

3. Gift Aid

- 3.1. The donation element of the Membership fee is eligible for Gift Aid and can be included in self-assessment tax returns. The amounts eligible for Gift Aid are shown in section 2.6 above.
- 3.2. Memberships purchased as a gift for someone else are not eligible for Gift Aid and cannot be included in self-assessment tax returns.
- 3.3. Gift Aid can only be claimed on the Membership donations when we have a valid Gift Aid declaration on file.
- 3.4. To be eligible for Gift Aid you must be a UK taxpayer and have paid at least the same amount of UK income tax or capital gains tax as we (and any other charitable donations for which you claim relief) would reclaim on your donation.

4. Validity

- 4.1. You must provide a valid email address to receive all relevant Membership benefits and communications.
- 4.2. All Memberships are valid for 12 months from the date of purchase (in the case of a Gift Membership, the date of delivery) or renewal. Extensions, credits and refunds are only granted in exceptional circumstances at our discretion.
- 4.3. Your Membership is for personal use only and is non-transferable. A Membership cannot be resold or exchanged for cash.
- 4.4. We may cancel any Membership purchased for or on behalf of an organisation, or if you are in breach of any of these Terms or breach of our ticket sale terms.
- 4.5. Gift Membership vouchers can be activated within 12 months of the date of issue as stated on the voucher. Once activated, Gift Memberships are valid for 12 months.

5. Cancellation

- 5.1. You have the right to cancel your Membership for any reason (and receive a refund) if you purchased your Membership online or by phone within 14 days of our acceptance of your Membership application or renewal. You must inform us if you wish to cancel your Membership by [insert method].
- 5.2. If you have obtained any tickets during the cancellation period you must pay the difference between the full price and the Membership discounted rate for those tickets.
- 5.3. We will refund you the relevant Membership fee (less any ticket fees) as soon as reasonably possible.
- 5.4. You cannot cancel a Membership purchased at our venue or for any redeemed gift Membership.

6. Renewal

- 6.1. We will send a letter or email reminding you that a Membership is due to expire. Unless you have chosen to pay your Membership using direct debit, you will need to arrange payment of your Membership to renew for another year. If payment is not received, your Membership will be cancelled, and not renewed.
- 6.2. If you choose to pay by annual or monthly Continuous Authority, you agree that Membership will automatically renew for 12 months without further notice at the then-prevailing rate. Your account will be debited in the last week of the month that the payment is due. You will be notified of our intention to debit your account in advance of the due date.
- 6.3. We reserve the right to increase the price of your Membership on an annual basis. We will give you at least 10 working days' notice of the change.
- 6.4. Once granted, your continuous authority remains in force until you cancel in writing by sending an email to Claire.will@shakespearenorthplayhouse.co.uk We may terminate your Membership if payment cannot be taken as instructed.
- 6.5. You may decide to cancel any renewal by giving us notice at any time before renewal, or within 14 days of the renewal if the circumstances in section 5 allow.

7. Data Protection

- 7.1. For us to provide the Membership Benefits, you must provide us with your personal information (or that of the recipient of a gift Membership). We will collect, hold and process your personal data in accordance with our [Privacy Policy](#).
- 7.2. If you are purchasing a gift Membership, you promise that you have the consent of the gift recipient to provide their personal data to us.

8. Ticket Discounts

- 8.1. You can use your ticket discount on a maximum of 4 tickets per show or event and a total of 12 tickets across a twelve month period.
- 8.2. If you do not use your ticket discount within the twelve month period it can not be rolled over.